

## **THE IMPACT OF PRIVACY LAW ON THE INFORMATION PARENTS CAN BE PROVIDED ABOUT OTHER PARENTS' CHILDREN**

Our School holds information about all our students. Some of this information is highly sensitive.

The way this information is collected, used, disclosed and secured by our School is subject to NSW legislation including the [Privacy and Personal Information Protection Act 1998](#), [Health Records and Information Protection Act 2002](#) and the [Children and Young Persons \(Care and Protection\) Act 1998](#).

These laws limit the circumstances in which a child's information can be disclosed to other parents. They also limit the circumstances in which a parent/carer can be provided with information about action the School may have taken in relation to other people's children.

This means, for example, a parent/carer may not be provided with complete details of the action the School has taken in relation to a student who has engaged in unacceptable behaviour that has impacted their child.

A parent/carer should not assume that no action has been taken because they haven't been provided with information about what the School has done to deal with an issue relating to their child's interaction with another student.

The School takes inappropriate behaviour very seriously and endeavours to respond to that behaviour consistent with the School's discipline and welfare procedures.

Parents/carers are also reminded to be mindful of the document titled "Lines of Communication", which is annually published in the RJ Review. A copy can be accessed on the RJ website:

Resources → General → Lines of Communication 2020.

These guidelines are intended to assist parents/carers to address issues with the most appropriate member of staff, as well as providing them with 'important communication hints'. The School respectfully requests parents/carers to utilise these guidelines. Should parents/carers choose to ignore these guidelines, the process of resolving any issue becomes significantly more complicated.